



# TELE-TELLER

800.933.5763

With **3Rivers' Tele-Teller system**, you have access to your account and can conduct a variety of transactions 24 hours a day using your touch-tone telephone. With this free service, you can:

- Review savings account current balance and status information, including deposits and withdrawals
- Review checking account current balance and status information, including any cleared checks, deposits, and withdrawals
- Review loan account payment information, including interest and escrow
- Review share certificate account information, including dividends paid to your account
- Transfer funds within your own accounts or to another member's accounts
- Make a loan payment or advance money from a loan

**Before you begin, be sure to have your member number and pin** – You can utilize both spoken and phone keyed commands in the same call. If you don't have or have forgotten your PIN, press 0, and we'll reset it for immediate use.

## QUICK USER GUIDE (Dial 260.490.4906 or 800.933.5763 to begin.)

### 1. Select an Account

1. Account Summary
2. More Details

#### Checking

1. All Transaction History
2. Cleared Checks
3. Deposits
4. Withdrawals
5. ACH & Payroll Deposits
6. More Choices

#### Loan

1. All Transactions
2. Last Payment Info
3. Next Payment Info
4. Interest Paid
5. Escrow Information

#### Savings

1. All Transactions
2. Deposits
3. Withdrawals
4. ACH & Payroll Deposits
5. Interest Paid

#### Certificate

1. Interest Paid
2. All Transactions
3. Transfer Money
4. Select Another

3. Transfer Money
4. Select Another Account

### 2. Transfer Money

### 3. All Accounts Balances

### 9. Merchant Verification

### 0. Speak with Someone